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Sold To/Issued To:
M Bhaskar Rao
For Whom/ID Proof:
Softsol India Ltd



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Agreement
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THIS ESCROW AGREEMENT is made at Hyderabad on 20th Day of December, 2022 (“Agreement”):

AMONGST

- 1 **SoftSol India Limited**, a company incorporated under the provisions of the Companies Act, 1956 and having its registered office at Plot No.4, Software Units Layout, Madhapur, Hyderabad 500 081, Telangna, India (hereinafter referred to as the “**Company**”, which expression shall, unless repugnant to the context or meaning thereof, be deemed to mean and include its successors and permitted assigns);
- 2 **Axis Bank Limited**, a public company within the meaning of the Companies Act, 1956 (1 of 1956) and licensed under the Banking Regulation Act, 1948, having its registered office at ‘Trishul’, 3rd Floor, Opposite Samartheswar Temple, Law Garden, Ellis Bridge, Ahmedabad 380 006, Gujarat and Central Office at C-2, Wadia International Centre, Pandurang Budhkar Marg, Worli, Mumbai – 400025 and acting through its **Hyderabad Main Branch** located at 6-3-879/B , First Floor, Pulla Reddy Building, GreenLands, Begumpet, Hyderabad, Telangana 500016 (hereinafter referred to as “**Escrow Agent/Account Bank/Escrow Bank**” which expression shall unless repugnant to the context or meaning thereof be deemed to mean and include its successors and permitted assigns); and
- 3 **akasam consulting private limited**, a company incorporated under the provisions of the Companies Act, 1956, and having its registered office at Level 3 & 4, akasam, 10-1-17/1/1, Masab Tank, Hyderabad – 500 004, Telangana, India and registered with the Securities and Exchange Board of India (“**SEBI**”) as a merchant banker pursuant to Applicable Law (hereinafter referred to as the “**Manager**”, which expression shall unless repugnant to the context or meaning thereof be deemed to mean and include its successors and permitted assigns);

The Company, the Manager and the Escrow Agent shall, where the context so admits, be collectively referred to as the “**Parties**” and individually as the “**Party**”.



WHEREAS:

- A The Board of Directors of the Company (the Board of Directors of the Company hereinafter referred to as the “**Board of Directors**”) pursuant to a resolution passed (the “**Board Resolution**”) at its meeting held on November 14, 2022 (the “**Board Meeting**”) approved the buyback of Company’s fully paid-up equity shares of the face value of INR 10/- each (the “**Equity Shares**”) representing up to **15.3** % of the total paid up Equity Share capital of the Company, at a price of INR 170 (Indian Rupees One Hundred and Seventy only) per Equity Share (“**Buyback Price**”) payable in cash for an aggregate amount of up to INR 35,00,00,000 /- (Indian Rupees Thirty Five Crores only) (“**Buyback Size**”), on a proportionate basis through the “tender offer” route as prescribed under the Buyback Regulations (defined hereinafter) from all of the shareholders who hold Equity shares as of the record date (the “**Buyback**”).
- B Akasam consulting private limited has been appointed as the Manager to the Buyback by the Company, pursuant to the provisions of the Buyback Regulations (defined hereinafter);
- C In terms of Regulation 9 of the Buyback Regulations, the Company is required to create an escrow arrangement in order to secure performance of its obligations under the Buyback Regulations. Accordingly in terms of Regulation 9 and Regulation 10 of Buyback Regulations, the Company proposes to open the Escrow Account (defined hereinafter) and Special Account (defined hereinafter) with the Escrow Agent and make a deposit of the Cash Escrow (defined hereinafter) in cash in accordance with the requirements of the Buyback Regulations and as detailed in this Agreement;
- D The operation of the Escrow Account and the Special Account shall be in accordance with such instructions issued by the Manager to the Buyback Offer and shall be strictly in accordance with the terms of this Agreement and the Buyback Regulations; and
- E The Parties have entered into this Agreement with the objective of identifying the rights, duties and the obligations of each Party and to facilitate the opening, operation and closing of the Escrow Account and Special Account to comply with the provisions of the Buyback Regulations.

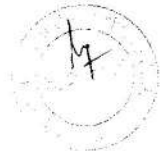
NOW THIS AGREEMENT WITNESSETH AND IT IS HEREBY AGREED BY AND BETWEEN THE PARTIES HERETO AS FOLLOWS:

1 DEFINITIONS

- 1.1 In addition to the terms defined hereinabove, in this Agreement unless the context otherwise requires, the following expressions shall have the following meanings:

“**Applicable Law**” shall mean all prevailing laws, rules, regulations, mandatory directives, administrative orders, decrees and guidelines issued by any judicial, quasi-judicial, statutory, regulatory or executive authority including any tribunal, that has jurisdiction with regard to any matters relating to or incidental to the Buyback, including the Buyback Regulations, as amended;

“**Affiliates**” with respect to any Party shall mean (a) any other person that, directly or indirectly, through one or more intermediaries, Controls or is Controlled by or is under common Control with such Party; (b) any other person which is a holding company, subsidiary or joint venture of such Party;



“Authorised Representatives” of the Company and the Manager shall mean the persons designated by the Company and the Manager, respectively, being the authorised personnel of the said Party, whose specimen signatures are set out in **Schedule A** of this Agreement, as may be amended from time to time by (a) the Company, by providing 3 (three) Business Days’ notice to the other Parties specifying the specimen signatures of the new persons proposed to be appointed as Authorised Representatives, and (b) the Manager in accordance with Clause 5.4 of this Agreement;

“Business Day” shall mean any day, other than Saturday, Sunday and other days declared as ‘public holidays’ in accordance with Section 25 of the Negotiable Instrument Act, 1881, on which banks, including but not limited to the Escrow Agent, are open for business in Delhi during normal banking hours;

“Broker” shall mean RLP Securities Private Limited, being the broker appointed by the Company for the Buyback;

“Broker’s Account” shall be the bank account of the broker appointed by the Company for the purpose of the buyback;

“Buyback” shall have the meaning assigned to it in Recital A;

“Buyback Regulations” shall mean the Securities and Exchange Board of India (Buyback of Securities) Regulations, 2018, as amended from time to time;

“Buyback Closing Date” shall be the date as informed by the Company to the Escrow Agent as per format in **Annexure 2**;

“Buyback Opening Date” shall be the date as informed by the Company to the Escrow Agent as per format in **Annexure 2**;

“Communication” shall mean written communications signed by the Authorised Representatives of one Party to the other Party or Parties;

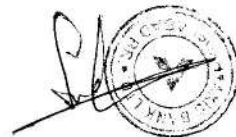
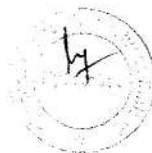
“Control” shall mean (a) the possession, directly or indirectly, of the power to direct or cause the direction of the management or operating policies of the entity through the exercise of voting rights, contract, trust or otherwise, or (b) a right to appoint or remove the majority of the directors of the entity;

“Consideration” shall mean the consideration payable by the Company to the shareholders of the Company whose Equity Shares have been accepted in terms of the Buyback;

“Escrow Account” shall mean the escrow account referred to in clause 4.1 of this Agreement to be opened by the Company with the Escrow Agent under the name and title of **“SoftSol India Limited – Buyback Bank Escrow Account”** pursuant to Applicable Law for the purposes of the Buyback and to be operated by the Escrow Agent in accordance with the directions of the Manager subject to the terms of this Agreement;

“Escrow Amount” shall mean such amount required to be deposited by the company in compliance with regulation 9(xi) (b) of the Buyback Regulations;

“Forfeited Amount” shall mean such amount as defined under Clause 6.5 below.;



“**Funds**” shall mean the monies lying to the credit of the Escrow Account and/or the Special Account, as the context may require or as may be applicable, by virtue of the operation of the terms of this Agreement;

“**Letter of Offer**” shall mean the letter of offer to be issued by the company in accordance with the buyback regulations;

“**Special Account**” shall mean the bank account with the Escrow Agent under the name and title “*SoftSol India Limited - Buyback Bank Special Account*” pursuant to the terms of Regulation 10 of Buyback Regulations for the purposes of the Buyback and to be operated by the Escrow Agent in accordance with the directions of the Manager subject to the terms of this Agreement;

“**SEBI**” shall mean the Securities and Exchange Board of India;

and

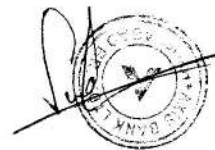
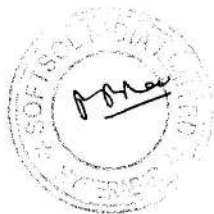
“**Working Day**” shall mean all working days of the SEBI.

Terms not defined herein shall be in accordance with their definitions specified in the Public Announcement made in accordance with the Buyback Regulations.

2 INTERPRETATION

2.1 In this Agreement

- a words denoting the singular shall include the plural and vice versa;
- b any references to the masculine, the feminine and the neuter shall include each other;
- c headings to clauses, schedules and parts and paragraphs of schedules are for convenience only and do not affect the interpretation of this Agreement;
- d unless otherwise specified, any reference to a time of day is to India Standard Time;
- e the *ejusdem generis* principle of construction shall not apply to this Agreement and, accordingly, general words shall not be given a restrictive meaning by reason of their being preceded or followed by words indicating a particular class of acts, matters or things or by examples falling within the general words. Any words “include”, “including” and “in particular” shall be construed as being by way of illustration or emphasis only and shall not be construed as, nor shall they take effect as, limiting the generality of any preceding words;
- f any references to Clauses, Annexures and Schedules are to clauses of, annexures to and schedules to this Agreement as the same may from time to time be amended, varied, supplemented or novated and shall constitute an integral part of this Agreement;
- g any reference to any legislation, statute, statutory provision shall be construed as a reference to such provisions as from time to time amended, consolidated, modified, extended, re-enacted or replaced;



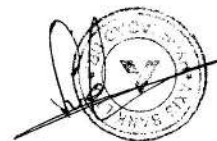
- h time is of the essence in the performance of the Parties' respective obligations under this Agreement. If any time period specified herein is extended in accordance with the terms of this Agreement, such extended time shall also be of the essence; and
 - i any reference to this Agreement shall include the recitals, Annexures and Schedules to it. Any references to parts or paragraphs are, unless otherwise stated, references to parts or paragraphs of the Annexure or Schedule in which the reference appears.
- 2.2 The recitals and forms of documents included in the Annexures, and Schedules form integral parts of this Agreement and shall have the same force and effect as if expressly set out in the body of this Agreement.
- 2.3 This Agreement is a joint draft product of the Parties and any rule of statutory interpretation interpreting agreements against a party primarily responsible for drafting the agreement shall not be applicable to this Agreement.

3 APPOINTMENT OF ESCROW AGENT:

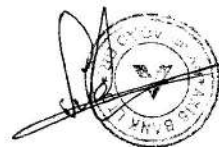
- 3.1 The Company hereby appoints the Axis Bank Limited/Escrow Agent as its escrow agent for the purposes set out in this Agreement and the Escrow Agent hereby accepts such appointment under the terms and conditions set out in this Agreement and under the engagement letter between the Company and the Escrow Agent ("**Escrow Agent Engagement Letter**")
- 3.2 The Escrow Agent shall be responsible for the maintenance of the Escrow Account and Special Account and the Funds therein in accordance with the terms of this Agreement and shall act upon the Communications of the Manager issued in accordance with this Agreement to the exclusion of all other Parties.

4 OBLIGATIONS OF THE PARTIES:

- 4.1 The Company shall have completed, executed and delivered to the Escrow Agent the documents as required by the Escrow Agent prior to the execution of this Agreement for the opening of the Escrow Account. Subject to completion of all requisite documents, the Escrow Agent shall open the Escrow Account titled "**SoftSol India Limited - Buyback Bank Escrow Account**" within 2 (two) Business Day of execution of this Agreement. The Escrow Agent, shall simultaneously with the opening of the Escrow Account, provide intimation of the opening of the Escrow Account to the Manager and the Company in the format specified in **Annexure 1**. Upon receipt of comments of SEBI to the draft letter of offer and when the letter of offer is finalized, the Company shall intimate the Buyback Closing Date and Buyback Opening Date in the form specified in **Annexure 2**.
- 4.2 Following the receipt of the intimation specified in **Annexure 1** and no later than 2 (two) Business Days prior to the Buyback Opening Date, the Company shall deposit the Escrow Amount into the Escrow Account. The Company shall intimate the Escrow Agent of the deposit into the Escrow Account as per the format in **Annexure 3**.
- 4.3 The Company shall not be permitted to withdraw any Funds from the Escrow Account except in terms of the Agreement.



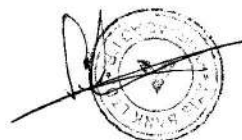
- 4.4 Upon deposit of the Escrow Amount in the Escrow Account, the Escrow Agent shall within 1 (one) Business Day from the date of such deposit and in no event later than 2 (two) Business Days prior to the Buyback Opening Date, confirm to the Manager as per the format in **Annexure 4**, with a copy to the Company, that the Escrow Account has been opened and the Funds have been deposited in the Escrow Account. The Company and Escrow Agent acknowledge that in accordance with Regulation 9 of the Buyback Regulations the Company is required to create escrow arrangements towards security for performance of its obligations under the Buyback Regulations before the opening of the Buyback.
- 4.5 The Company hereby irrevocably and unconditionally empowers and authorizes the Manager to the exclusion of all other persons to issue instructions to the Escrow Agent in terms of this Agreement and hereby irrevocably and unconditionally authorizes the Escrow Agent to act upon the Communications issued by the Manager in relation to the operation of the Escrow Account and the Special Account (including, without limitation, to make appropriations and/or payments from the Funds lying in the Escrow Account and Special Account) and issuance of a banker's cheque or demand draft for the amount lying to the credit of the Escrow Account and Special Account, to the exclusion of any other persons, in accordance with the provisions of this Agreement. The Escrow Agent shall be entitled to act upon the instructions issued by the Manager to the exclusion of any other party, provided that all these instructions have been signed by one of the Authorized Representatives of the Manager mentioned in Schedule A in the format agreed between the Parties as per the Annexures and/ or the terms of this Agreement.
- 4.6 No Party shall be entitled to create any charge, mortgage, pledge, lien, hypothecation, right of set-off or other security or interest (by whatever name called) on or in respect of, or otherwise deal with, the Escrow Account, Special Account or any Funds deposited therein, save and except a dealing as provided in this Agreement or as prescribed under Applicable Law.
- 4.7 The Company undertakes that the Funds maintained in the Escrow Account and Special Account, at any time post deposit of Funds as per clause 4.2 above and 6.5 below, shall not be less than the amount required to be deposited as security for performance of its obligations under regulation 9 & 10 of the Buyback Regulations.
- 4.8 Notwithstanding anything contained herein, if at any time the Funds are less than the amount required to be deposited in the Escrow Account under the Buyback Regulations, the Company shall within 1 (one) Business Day of being intimated in writing of such deficit by the Manager, shall deposit such additional amount in the Escrow Account and or Special Account such that the Funds are not less than the amount required to be deposited in the Escrow Account under the Buyback Regulations and all such amounts shall be deemed to form part of the Funds deposited in the Escrow Account. In the event that the Manager becomes aware that the Funds are less than the amount required to be deposited in the Escrow Account under the Buyback Regulations, the Manager shall forthwith inform the Company, to enable the Company to perform its obligations under this clause.
- 4.9 Each of the Company, Escrow Agent and Manager shall duly comply with all their respective obligations under the Buyback Regulations, all Applicable Law and the terms of this Agreement. The Escrow Account shall be operated strictly in accordance with the provisions of the Buyback Regulations and the terms thereof.



- 4.10 Subject to the terms and conditions of this Agreement, each Party shall use its respective best efforts to take, or cause to be taken, all actions and to do, or cause to be done, all things necessary or desirable under Applicable Laws, and take all such other actions and to execute all such documents, certificates, agreements and other writings as such Party may reasonably be requested to take or execute by the other Party from time to time, to effectuate the provisions and purposes of this Agreement.

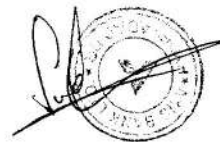
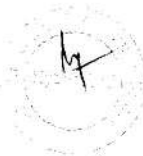
5 OBLIGATIONS OF THE MANAGER

- 5.1 The Manager shall have dominion and control over the Escrow Account, the Special Account and the Funds deposited therein in accordance with the provisions of the Buyback Regulations and the terms thereof. The Manager shall (a) instruct, monitor and supervise the disbursement of the Funds from the Escrow Account and the Special Account in strict compliance with the provisions of the Buyback Regulations, Applicable Law and this Agreement; and (b) issue written instructions to the Escrow Agent at all times in accordance with this Agreement and Applicable Law.
- 5.2 Subject to Clause 6.6 upon fulfillment of all of the obligations by the Company under the Buyback Regulations, the Manager shall instruct the Escrow Agent in writing in the form as set out in **Annexure 5**, to release the balance amount (if any) lying in the Escrow Account or Special Account in terms of the Buyback Regulations.
- 5.3 The Manager shall stand fully discharged of all obligations under this Agreement upon fulfillment of its obligations hereunder.
- 5.4 The Authorised Representatives of the Manager shall be the individuals listed in Schedule A only, for so long as they remain employees of the Manager. The Manager may amend its list of Authorized Representatives in Schedule A by providing 3 (three) Business Days' notice to the other Parties specifying the specimen signatures of the new persons proposed to be appointed as Authorised Representatives of the Manager.
- 5.5 Subject to the provisions of the Regulations and subject to Applicable Laws including rules, regulations and guidelines of the Reserve Bank of India, SEBI and terms and conditions of the Bank governing term deposits, the Bank shall during the term of this Agreement, based on the written instructions of the Manager to the Offer, place the Escrow Amount or any part thereof in one or multiple fixed deposits. For avoidance of doubt, (i) interest will not be paid on those term deposits which are cancelled prior to a minimum period of seven days from the date of creation of such term deposits; (ii) The Bank shall be entitled to prematurely liquidate the fixed deposit to fulfil any payment instructions received in terms of this Agreement. The Parties agree that the principal amount and the interest so accrued thereon shall always be deposited in the Escrow Account upon its liquidation, pre-mature or otherwise. The Bank shall thereafter again place the interest component as stated above and so deposited in the Escrow Account, in a fixed deposit as per the joint written instructions of the Acquirers and the Manager to the Offer and this interest shall be transferred to such bank account, as may be specified by the Acquirers in writing, only post completion of the escrow arrangement envisaged herein. The fixed deposit so booked shall at all times be subject to the rules and regulations introduced or amended from time to time by the Reserve Bank of India or any other applicable authority and the terms and conditions of the Bank as prevailing at the time of placing the Escrow Amount in a fixed deposit. Notwithstanding what is stated herein, all fixed deposits created in terms of this Agreement shall always be subject to the escrow arrangement contemplated in this Agreement.



6 OPERATION OF THE ESCROW ACCOUNT AND THE SPECIAL ACCOUNT:

- 6.1 The Escrow Agent shall be responsible for the maintenance of the Escrow Account, the Special Account and the Funds deposited therein, and shall act upon, and shall honor, Communications issued by the Manager, to the exclusion of all other persons, in accordance with the provisions of this Agreement. The Company hereby empowers the Manager, to the exclusion of any other person, to instruct the Escrow Agent to make such appropriation and/or payments from the Funds lying in the Escrow Account and Special Account, in terms of the Buyback Regulations and subject to the provisions of this Agreement. For avoidance of doubt, it is clarified that the Escrow Agent shall act only on the Communications of the Authorised Representatives of the Manager.
- 6.2 A copy of every Communication given by the Manager to the Escrow Agent shall be given by the Manager to the Company. Only on receipt of a Communication from the Authorised Representatives of the Manager, shall the Escrow Agent be entitled to release any Funds lying in the Escrow Account or the Special Account for the purposes and in the manner specified in this Agreement including by way of transfer to the Special Account. The Escrow Agent shall not act under any instruction or certification not issued in accordance with this Clause 6.2.
- 6.3 The Escrow Agent shall not be entitled to make any deductions at source, save and except in the event taxes and duties are required to be deducted by the Escrow Agent in accordance with the instructions and calculation details received from the Company in terms of Applicable Law in consultation with and through the Manager to the Escrow Agent. Payment of such taxes deducted at source to the applicable tax authorities shall be done in accordance the Communication issued in format specified in **Annexure 6**. It is clarified that such deductions, if any, will only be considered at the time of debit of Funds from the Special Account.
- 6.4 Notwithstanding anything to the contrary contained in this Agreement, the Escrow Agent shall not have any bankers' lien, interest, charge or right of set-off in connection with any Funds lying in the Escrow Account or the Special Account with the Escrow Agent. The Escrow Agent shall not be entitled to deduct from the Funds lying in the Escrow Account or the Special Account any fees, expenses and disbursements charged or incurred by them in connection with this Agreement and under no circumstances, other than as required under Applicable Law, shall the Escrow Agent, whether due to delay in receipt of payment of any fees, expenses or disbursements from the Company or for any other reason, withhold any transfer from the Escrow Account or the Special Account.
- 6.5 The Escrow Agent shall, acting on Communications from the Manager, transfer all or any portion of the Funds lying in the Escrow Account or Special Account in the following manner:



6.5.1 Withdrawal of the Buyback:

6.5.1.1 Upon receipt of a Communication in the form and manner as set out in **Annexure 9** (“**Withdrawal Certificate**”) from the Manager notifying the Escrow Agent that the Buyback has been withdrawn including pursuant to direction received from SEBI, the Escrow Agent shall, immediately, but not later than 2 (two) Business Days, transfer the Funds lying in the Escrow Account in the manner specified by the Manager in the Communication indicated in **Annexure 9**. The Manager shall provide a copy of any announcement issued in relation to such withdrawal and a copy of regulatory approval received (if any) in this regard along with the Withdrawal Certificate to the Escrow Agent. Prior to issuance of the Withdrawal Certificate, the Manager shall have the right to require the Company to provide a certificate in the indicative form set out in **Annexure 10** to the Manager confirming that the Buyback has been withdrawn, and providing documentary evidence for such withdrawal (for example copy of any SEBI directions).

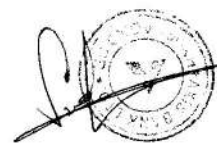
6.5.2 Completion of the Buyback:

6.5.2.1 Promptly after the Buyback Closing Date, the Manager shall issue a Communication to Company to open a Special Account, and a copy of such Communication shall be provided by the Manager to the Escrow Agent. The Company shall within 1 (one) Business day from the Buyback Closing Date, deposit in the Special Account such amount as would, together with 90% of the amount lying in the Escrow Account, make up the entire consideration payable under the Buyback to the equity shareholders. The Manager shall provide direction, as set out in **Annexure 11**, to the Escrow Agent to transfer 100% (or) 90% of the amount lying in the Escrow Account to the Special Account or such lesser amount as is equivalent to the entire consideration payable under the Buyback to the equity shareholders;

6.5.2.2 The Company hereby authorizes the Manager to instruct the Escrow Agent in writing to transfer the amount lying to the credit of the Special Account to the Broker’s account for payment to the Eligible Shareholders in accordance with the mechanism prescribed by the Stock Exchanges for settlement of trading in Equity Shares and authorizes the Escrow Agent to undertake the transfer of such amounts in accordance with instructions received from the Manager under the terms of this Clause 6.5.2.2. The form and manner of such instructions are contained in **Annexure 11-A**.

6.5.2.3 On receipt of Communication from the Company as provided in **Annexure 12** that the Company has complied with all obligations under the Buyback Regulations, the Manager shall:

- a within 2 (two) Business Days thereof, issue a Communication to the Escrow Agent in the format specified in **Annexure 13** requesting the Escrow Agent to transfer the remaining Funds (if any) in the Escrow Account to the account of the Company. Upon receipt of the aforementioned Communication in the form and manner as set out in **Annexure 13** from the Manager, the Escrow Agent shall immediately, but no later than 2 (two) Business Days, transfer all of the Funds lying in the Escrow Account to the account of the Company mentioned therein.
- b Upon completion of the formalities of the Buyback, the Manager shall issue a notice (as per format in Annexure 13) to the Escrow Agent to release the amounts lying in the Special Account (“**Special Escrow Refund Notice**”). Upon receipt of the Special Escrow Refund Notice, the Escrow Agent shall, within 2(two) business Days transfer to the Company. The entire balance, if any, lying to the credit of the Special Account to the Company.

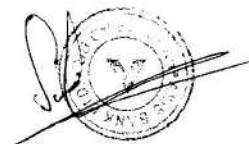


6.5.3 Failure to fulfill obligations by the Company under the Buyback:

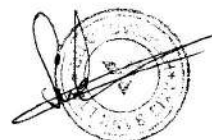
- 6.5.3.1 In the event of non-fulfillment of the obligations of the Company under the Buyback and/ or on receipt of suitable directions/ guidance from SEBI, the Manager shall deploy the monies derived from cash escrow in the manner directed by SEBI. In this regard, the Escrow Agent shall transfer the Escrow Amount lying in the Escrow Account to the Manager for distribution in accordance with the Communication in the form and manner as set out in **Annexure 14** immediately and no later than 2 (two) Business Days of receipt of the aforementioned Communication.
- 6.5.3.2 Any Funds remaining in the Escrow Account post forfeiture of the Escrow amount, shall be refunded by the Escrow Agent to the account of the Company as per Communication from the Manager in the form and manner as set out in **Annexure 15**.
- 6.5.4 The Company hereby authorizes the Manager to instruct the Escrow Agent in writing to issue banker's cheques or demand drafts and/or other means of effecting payments for the Funds lying in the Escrow Account and the Special Account and authorizes the Escrow Agent to issue such banker's cheques, demand drafts, and NEFT (National Electronic Funds Transfer) / RTGS (Real Time Gross Settlement) payments or any other means of fund transfer as per the Communications of the Manager. The Manager undertakes to issue these Communications in accordance with the Buyback Regulations. The form and manner of such instructions are contained in **Annexure 16**.
- 6.6 The Escrow Account and Special Account shall be closed upon transfer of all Funds therein in accordance with the terms of this Agreement. Notwithstanding anything contained herein, the Escrow Account and/or Special Account shall not be closed without the prior written consent of the Manager. The Parties agree that in the event that the Escrow Agent is directed to close the Escrow Account or Special Account by an order of a statutory, regulatory or judicial authority in India, the Escrow Agent shall provide a copy of such order to the Manager and the Company, and shall consult the other Parties on the procedure to be followed for the closure of the Escrow Account and/or Special Account in order to comply with the aforesaid order.
- 6.7 The Escrow Agent shall retain the Funds in the Escrow Account and Special Account at all times save and except when required to or instructed or permitted in terms of this Agreement to transfer such Funds pursuant to and/or in accordance with the terms of this Agreement.
- 6.8 The responsibility of the Escrow Agent to release the amount lying in the Escrow Account and Special Account under this Agreement shall not be affected, varied or prevented by any underlying dispute between the other Parties pending before any court or any arbitrator appointed under clause 13.13 or government authority, including SEBI and the courts of competent jurisdiction in India, unless there is a specific order from such arbitrator appointed under clause 13.13 or government authority, including SEBI and the courts of competent jurisdiction in India, to that effect.

7 REPRESENTATIONS AND WARRANTIES:

- 7.1 The Manager represents and warrants that:
- 7.1.1 The Manager is a company duly incorporated, organized, validly existing under the laws of India, has a valid and existing registration with SEBI and is not subject to any insolvency procedure.



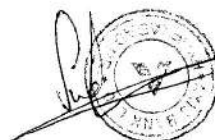
- 7.1.2 It has the power and authority to execute this Agreement, and the execution and delivery of this Agreement and the consummation of the transactions contemplated hereby have been duly authorized by all necessary corporate action and the Manager has the necessary authority to execute this Agreement and to take all necessary actions for performing its obligations under this Agreement.
- 7.2 The Company hereby represents and warrants that:
- 7.2.1 It is a company duly incorporated, organized, validly existing and in good standing under the laws of India.
- 7.2.2 The execution and delivery of this Agreement shall not result in the breach of any terms and conditions, or constitute default of the Company's certificate of incorporation, memorandum of association, articles of association or other obligations to which it is bound or violate any rule, regulation or law of any government or any order, judgment or decree of any court or government body by which it is bound.
- 7.2.3 The execution and delivery of this Agreement and the consummation of the transactions contemplated hereby have been duly authorised by all necessary corporate action.
- 7.2.4 All consents, approvals and authorizations required for the Buyback and to permit the execution, delivery, performance and consummation of this Agreement and the transactions contemplated hereunder have been obtained.
- 7.2.5 It has not, directly or indirectly, taken any action (i) by which the Funds deposited or to be deposited by it in the Escrow Account are in any way encumbered, or (ii) by which there is any impediment or restriction on disposal of the Funds therein in accordance with the terms of this Agreement.
- 7.3 The Escrow Agent represents and warrants to the other Parties that:
- 7.3.1 It is a scheduled commercial bank under the laws of India and is duly licensed to do business in India and has a valid and existing registration with SEBI as a banker to an issue with registration no. INBI00000017 and such registration shall remain valid till the date of completion of all its obligations under this Agreement, and all regulatory approvals and permissions which are necessary for the Escrow Agent to undertake its obligations under the Agreement have been obtained and remain in effect.
- 7.3.2 It shall honor all instructions duly given under this Agreement; Its obligations under this Agreement constitute legal, valid and binding obligations enforceable in accordance with the terms of this Agreement;
- 7.3.3 It has the power and authority to execute this Agreement, and the execution and delivery of this Agreement in its capacity as Escrow Agent and compliance with the terms and conditions herein contained in its capacity as the Escrow Agent have been duly authorized by all necessary corporate action.
- 7.3.4 The execution and delivery of this Agreement will not result in breach of any terms and conditions, or constitute default under Applicable Law, of the Escrow Agent's certificate of incorporation, memorandum of association, articles of association or other obligations to which it is bound or violate any rule, regulation or law of any Government or any order, judgment or decree of any Court or Government body by which it is bound.



- 7.4 The Parties each agree that each Party shall be deemed to make and renew each representation and warranty in this Clause 7 on and as of each day during the term of this Agreement.
- 7.5 The duties and responsibilities of the Escrow Agent shall be restricted to the terms of this Agreement only.
- 7.6 The Escrow Agent is not expected or required to be familiar with the provisions of any other agreement or documents, and shall not be charged with any responsibility or liability in connection with the observance of the provisions of any such other agreement. The Escrow Agent shall not be responsible for the performance or non-performance and the observance or non-observance of any contractual or any legal obligations by any other party.
- 7.7 None of the provisions of this Agreement shall require the Escrow Agent to expend or risk its own funds or otherwise incur financial liability or expense in the performance of any of its duties. The Escrow Agent is hereby authorized to comply with and obey all orders, judgments, decrees or writs entered or issued by any court, and in the event the Escrow Agent obeys or complies with any such order, judgment, decree or writ of any court, in whole or in part, it shall not be liable to the Parties herein, nor to any other person or entity, by reason of such compliance, notwithstanding that it shall be determined that any such order, judgment, decree or writ be entered without jurisdiction or be invalid for any reason or be subsequently reversed, modified, annulled or vacated. hereunder except as may be required in connection with fulfilling its obligations set out herein.
- 7.8 The Escrow Agent may rely upon any notice or certificate believed by it to be genuine and correct and to have been signed by, or with the authority of, the proper person and not on its face contrary to any provision of this Agreement and the Escrow Agent shall not be bound in any such case to call for further evidence or be responsible for any losses, liabilities, costs, damages, expenses or inconvenience that may be occasioned by its failure to do so.
- 7.9 Any act done by the Escrow Agent in accordance with the terms of this agreement and upon the valid instructions of the Parties herein shall be construed to be an act done in good faith.
- 7.10 No implied duties or obligations shall be read into this Agreement against the Escrow Agent.

8 FEES AND EXPENSES

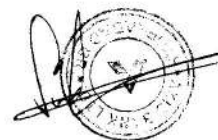
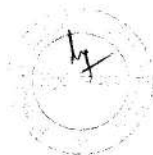
- 8.1 In consideration of the performance of the obligations cast upon the Escrow Agent in terms of this Agreement, the Company shall pay to the Escrow Agent the amounts set out in accordance with the Escrow Agent Engagement Letter and the terms of this Agreement. Save as otherwise provided in the aforementioned, no other amounts of any nature whatsoever shall be payable by the Company to the Escrow Agent.



- 8.2 All reasonable out-of-pocket expenses incurred by the Escrow Agent strictly in the performance of its services under this Agreement shall be billed separately and reimbursed by the Company.
- 8.3 The Escrow Agent shall have no recourse, set-off, counterclaim or interest in relation to the Funds lying in the Escrow Account. The Escrow Agent shall be entitled to recover the amount of any fees as agreed under the Escrow Agent Engagement Letter and expenses under Clauses 8.1 and 8.2 above only from the Company.
- 8.4 All amounts of whatever nature payable to, and recoverable by, the Escrow Agent pursuant to the terms of this Agreement shall be payable, without set-off or counterclaim, by the Company.
- 8.5 The Manager shall not be responsible for any fees or expenses due to the Escrow Agent.
- 8.6 The Escrow Agent shall have the right to terminate this Agreement and/or cease/resign as an Account Bank/Escrow Bank by giving 30 (thirty) days' prior written notice to the Manager. The Manager (acting on the instructions of Company shall within the notice period appoint any successor account bank to perform the acts and duties of the Account Bank/Escrow Bank, failing which the Account Bank shall on the expiry of the notice period transfer the funds lying to the credit of the Account(s) to an account designated by the Manager. Provided that the Account Bank/Escrow Bank may, at its sole discretion, provide to the Manager a further period of 15 (fifteen) days from the expiry of the aforesaid 30 (thirty) days' notice period for designating the account for transfer of funds. Provided further that where no such account is designated by the Manager within the applicable notice period as mentioned above, the Account Bank/Escrow Bank shall transfer the funds lying to the credit of the Account(s) to the Company. The Account Bank/Escrow Bank shall in no way be liable for any losses that may have been incurred due to such act of appointment or resignation.

9 REPLACEMENT OF THE ESCROW AGENT

- 9.1 The Company may at will, in consultation with the Manager, replace the Escrow Agent by issuing to the Escrow Agent a Communication to such effect counter signed by the Authorised Representatives of the Manager indicating the person/successor escrow agent appointed by it ("**Termination Communication**"). Within 15 (fifteen) Business Days of receipt of such Termination Communication, the Escrow Agent shall transfer the Funds lying in the Escrow Account to the person/successor escrow agent so named in the Termination Communication from the Company. Until such transfer of the Funds to the successor Escrow Agent, the Escrow Agent shall continue to act in accordance with this Agreement.
- 9.2 The Escrow Agent may, at any time, issue written notice of its intention to resign (a "**Resignation Notice**") to the Company and the Manager. On receipt of such Communication from the Escrow Agent, the Company shall appoint a successor escrow agent in consultation with the Manager as soon as reasonably possible and in any event not exceeding 30 (thirty) Business Days from the date of the Resignation Notice. If the Company is unable to appoint a successor escrow agent within 30 (thirty) Business Days of such notice, the Manager shall be entitled to appoint a new escrow agent, at the cost of the Company, within 10 (ten) Business Days from the expiry of the aforesaid 30 (thirty) Business Days.



- 9.3 If within 40 (forty) Business Days from the date of the Resignation Notice, a successor escrow agent has not been appointed in accordance with Clause 10.2 above, the Escrow Agent may, at the cost of the Company:
- a appoint a successor escrow agent itself and transfer all of Funds lying in the Escrow Account to such successor escrow agent; or
 - b petition a court of competent jurisdiction to appoint a successor escrow agent or otherwise direct the Escrow Agent in any way in relation to the Funds lying in the Escrow Account.

The Escrow Agent will send a written notice to the Manager and the Company of the actions taken by the Escrow Agent pursuant to Clause 10.3.

- 9.4 The resignation of the Escrow Agent will take effect on the earlier of:
- a the date of the appointment of a successor escrow agent under Clause 10.2 or Clause 10.3(a) above; or
 - b the date of an order of a court of competent jurisdiction under Clause 10.3(b) above

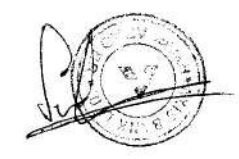
(such date being the “**Resignation Date**”).

Until the Resignation Date, the Escrow Agent shall continue to act in accordance with this Agreement. Upon resignation, the Escrow Agent shall transfer the Funds lying in the Escrow Account to the successor escrow agent in accordance with Clause 10.3 or to the court of competent jurisdiction or otherwise in accordance with the order of a court of competent jurisdiction, as applicable, as a condition precedent to the Escrow Agent’s resignation to take effect.

- 9.5 On completion of the transfer of the Funds lying in the Escrow Account to the successor escrow agent or to the court of competent jurisdiction or otherwise in accordance with the order of a court of competent jurisdiction in accordance with the terms of this Agreement, the Escrow Agent shall be fully discharged from all further obligations in connection with this Agreement.
- 9.6 The Company and the Manager shall co-operate to ensure that the Manager has control over the Funds lying in the Escrow Account while the Escrow Agent is being replaced in accordance with this Clause 9.

10 TERMINATION

- 10.1 This Agreement shall terminate on the earliest of:
- a completion of actions and events as contemplated under clause 6.6 of this Agreement, upon the Funds lying in the Escrow Account being withdrawn or transferred completely in accordance with the provisions of this Agreement and Applicable Law; or
 - b prior to the occurrence of the events in sub-clauses (a) above, upon the Escrow Agent handing over the Funds lying in the Escrow Account to the successor escrow agent or to the court of competent jurisdiction or otherwise in accordance with the order of a court of competent jurisdiction as referred to in Clause 9 of this Agreement.

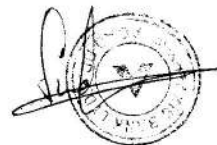


- 10.2 If the following events occur in relation to any Party (such Party the “**Affected Party**”), the other Parties shall be entitled by notice in writing to terminate this Agreement (in relation to its rights and obligations with respect to the Affected Party and without prejudice to any accrued rights):
- a a court of competent jurisdiction makes an order or a resolution is passed for the winding-up, dissolution, liquidation or administration of the Affected Party; or
 - b if the Affected Party commits a material breach of this Agreement which it fails to remedy within thirty (30) days of receipt of a notice from either Party requesting it to remedy such breach; or
 - c if the Manager’s engagement by the Company is terminated.
- 10.3 The Escrow Agent shall, upon termination, pursuant to Clause 10.1 and 10.2, immediately release the Funds lying in the Escrow Account in the applicable manner as provided in clause 6.5, except that in case of termination under Clause 10.1(b), the Escrow Agent shall, transfer the Funds lying in the Escrow Account to the new escrow agent appointed in accordance with Clause 9, within a period of 30 Business Days from the date of the identification of the successor escrow agent as a condition precedent to the Escrow Agent’s retirement taking effect. The Escrow Agent shall however be entitled (but not obliged or liable) to ensure that approvals required, if any, are obtained and any request for repatriation is in terms of Applicable Law. It is clarified for the avoidance of doubt that until the appointment and transfer of funds to the new escrow agent, notwithstanding anything contained herein, the Escrow Agent shall continue to act in accordance with this Agreement. The Escrow Agent shall be duly discharged from all liabilities on payment to the Company of all Funds lying in the Escrow Account, save and except for any liabilities arising due to its gross negligence, fraud or willful default.
- 10.4 The provisions of this Clause 10 (*Termination*), Clause 11(*Communications*), Clause 12 (*Indemnities and Liabilities*), Clause 13.1 (*Confidentiality*), Clause 13.5 (*Governing Law and Jurisdiction*), Clause 13.8 (*Waiver*) and Clause 13.13 (*Arbitration*) shall survive termination of this Agreement.

11 COMMUNICATIONS

- 11.1 All Communications required to be given under this Agreement or for the purposes of this Agreement shall be given by the sender to all of the other Parties and delivered personally, or sent by prepaid registered mail, courier or transmitted by fax at the addresses which are set out below:
- a to the Company at: SoftSol India Limited

Attention: Mr. Bhaskara Rao Madala, Whole-time Director
Address: Plot No.4, Software Units Layout, Madhapur,
Hyderabad - 500 081, Telangana, India
Telephone: +91 40 4256 8500, Fax: +91 40 4256 8600
Email: cs@softsol.com



b to the Manager at: akasam consulting private limited

Attention: Mr. M. P. Naidu, General Manager
Address: Level 3 & 4, akasam , 10-1-17/1/1, Masab Tank,
Hyderabad – 500 004
Fax: N.A + 91 40 2333 5511
Telephone: + 91 40 6644 4955
Email: mpnaidu@akasamconsulting.com

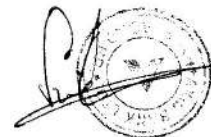
c to the Escrow Agent at:

Axis Bank Limited
Attention:
Address: 6-3-879/B First Floor, Pulla Reddy Building, Greenlands,
Begumpet, Hyderabad Telangana 500016
Fax:
Telephone:
Email:

- 11.2 Any change in the details provided in the preceding sub-clause in respect of any Party shall be notified by such Party to both the other Parties by issuing a Communication and such change shall come into effect on the expiry of 3 (three) Business Days from the date of delivery of such Communication.
- 11.3 A Communication shall be deemed delivered upon receipt. A Communication shall be deemed to have been received by a Party on a Business Day only if it is received prior to 16:00 Hours on that Business Day. The Communications received after 16:00 Hours on a Business Day or on a day that is not a Business Day shall be deemed to be received on the immediately succeeding Business Day, which shall be taken to be the first day for the purposes of calculating any stipulated period set out in this Agreement.
- 11.4 The Escrow Agent is not responsible for errors or omissions made by any of the other Parties or the duplication of any Communication by any of the Parties. The Escrow Agent may act on a Communication if it reasonably believes it contains sufficient information and may rely on Communications it believes in good faith to be genuine and given by the appropriate Party.
- 11.5 The Escrow Agent may decide not to act on a Communication where it reasonably doubts its contents, authorization, origination or compliance and shall promptly notify the Party who has sent such Communication (by telephone if appropriate) of its decision.

12 INDEMNITIES AND LIABILITIES

- 12.1 The Escrow Agent shall indemnify and keep the Company, its Affiliates and the Manager and its Affiliates (and, without limitation, its directors, officers, agents and employees) (each an “**Indemnified Party**”), indemnified and hold each of them harmless from and against any and all losses, liabilities, claims, actions, damages, fees and expenses claimed (including lawyers’ fees and disbursements, any fine or penalty imposed by or inquiry of other proceeding initiated by SEBI or any other regulatory authority) (together, “**Claims**”), arising out of or in connection with a breach by the Escrow Agent in the performance of its obligations and duties under this Agreement, any breach of its representations and warranties or any of the terms of this Agreement or any applicable law in connection with the performance of



obligations under this Agreement by it or any other intermediary on which Escrow Agent relies, except as are caused by such Indemnified Party's own gross negligence or wilful default and provided that such gross negligence or wilful default has been determined by a final and non-appealable award or order of an arbitrator or of a competent court). The Escrow Agent shall not in any case whatsoever use the assets held in the Escrow Account and or Special Account to satisfy this indemnity.

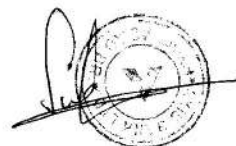
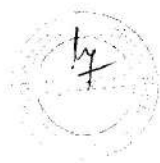
- 12.2 It is understood that Escrow Agent's liability to release the amount lying in the Escrow Account and/or Special Account under this Agreement shall not be affected, varied or prevented by any underlying dispute between the other Parties pending before any government authority, including SEBI and the courts of competent jurisdiction in India, unless there is a specific order from such government authority, including SEBI and the courts of competent jurisdiction in India, to that effect and unless the same is furnished to the Escrow Agent by the Party concerned.

13. LIMITATION OF LIABILITY AND INDEMNITY

13.1 The duties and obligations of the Account Bank shall be determined solely by this Agreement, and the Account Bank shall not be liable except for the performance of such duties and obligations as are specifically set forth in this Agreement. Notwithstanding anything contained in this Agreement, the Account Bank shall not be liable or accountable or in any manner be responsible:

- 1.a for any error of judgment, or any action taken, suffered or omitted to be taken, hereunder;
- 1.b for any loss or damage whatsoever to any person caused by any action taken or omitted by the Account Bank except to the extent that a court of final jurisdiction determines that the Account Bank's gross negligence or willful misconduct was the sole cause of any such actual and direct loss;
- 1.c for any disputes or claims amongst the other Parties to this Agreement for any reason, even if the Account Bank is made a party to such dispute. Accordingly, the Parties to this Agreement expressly agree and undertake that, at all times, during the subsistence and after cessation of its obligations under this Agreement, the Account Bank shall not be liable or responsible or be a party to any litigation or bear any costs of litigation proceedings save to the extent that such litigation or costs arising therefrom are in respect of willful misconduct or gross negligence solely on part of the Account Bank as determined by court of final jurisdiction;
- 1.d for any loss or damage howsoever described that is suffered or threatened either directly or indirectly, by reason of this Agreement or any transaction or service contemplated by the provisions of this Agreement unless such loss or damage is caused solely due to gross negligence or willful misconduct of the Account Bank as determined by court of final jurisdiction.

13.2 Notwithstanding anything contained in this Agreement, the Parties agree that (a) the aggregate direct liability of the Account Bank to the Company and/ Manager collectively (in contract or tort or under statute or otherwise) arising out of or in connection with the provision of the services provided by the Account Bank, shall be limited to the Fees; and (b) the Account Bank shall in no event be liable for any indirect, consequential, exemplary or other damages, claims or suits in any action brought by any Party, for any reason whatsoever, even if the Account Bank is advised of such claims or damages.



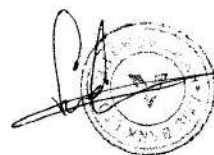
- 13.3 The Company and Manager shall hold harmless and indemnify the Account Bank, its affiliates and their respective employees, directors, advisors and/or agents fully and without limit against all costs, claims including third party and indirect claims, damages, suits, proceedings, actions, expenses, fines, losses, liabilities and penalties including attorney's cost, expenses accruing, incurred or suffered by the Account Bank directly or indirectly (save and except in respect of willful misconduct or gross negligence solely on part of the Account Bank as determined by court of final jurisdiction) arising on account of:
- 13.3.1.1 failure by the Account Bank and/or its employees, to perform any of the duties/ obligations, in accordance with the provisions of this Agreement;
 - 13.3.1.2 any claim from any statutory/ regulatory authority, arising in relation to non-compliance by the Account Bank and/or its personnel with respect to any matter set out in this Agreement;
 - 13.3.1.3 any breach of Applicable Laws by the Account Bank and/or its employees;
 - 13.3.1.4 any act, negligence, fraud, forgery, dishonesty, misconduct, robbery, manipulation, tampering, destruction, theft or misappropriation by the Account Bank and/or its employees;
 - 13.3.1.5 breach of security and/or leakage of Confidential Information and Personal Data including sensitive personal data and information;
 - 13.3.1.6 any transaction conducted or service provided by the Account Bank pursuant to this Agreement; and
 - 13.3.1.7 any and all adverse claims of whatsoever nature made on the Account Bank by the personnel or any third parties arising out of any act or omission of the Account Bank
- 13.4 The Company and Manager shall co-operate fully in defending any claim/s by any local, state or central authority against the Account Bank with respect to any levies, taxes, duties, fines, and/or penalties etc. due and payable by the Account Bank
- 13.5 This Clause 13 (*Limitation of Liability and Indemnity*) shall survive the termination of this Agreement.

13.6 Email and Fax Indemnity

13.6.1 The Parties hereby request and authorize the Account Bank to, from time to time (at its discretion), rely upon and act or omit to act in accordance with any directions, instructions and/or other communication which may from time to time be or purport to be given in connection with or in relation to this Agreement by way of facsimile or email by the any of the Party or any of its authorized officers.

13.6.2 The Parties (other than the Account Bank) acknowledge that:

- i sending information by facsimile or email is not encrypted and/or a secure means of sending information and is aware of the risks



involved in sending facsimile or email instructions, including the risk that facsimile or email instructions may;

- a be fraudulently or mistakenly written, altered or sent; and
 - b not be received in whole or in part by the intended recipient;
- ii the request to the Account Bank to accept and act on facsimile or email instructions is for the convenience and benefit of the Parties only.

13.6.3 The Parties (other than the Account Bank), further declare and confirm that they are aware that the Account Bank has agreed to act on the basis of instructions given by facsimile or email only by reason of, and relying upon the concerned Party providing this indemnity and agreeing, confirming, declaring and indemnifying the Account Bank hereunder and that the Account Bank would not have done so in the absence of such indemnity.

13.6.4 The Account Bank may (but shall not be obliged to) require that any instruction should contain or be accompanied by such identifying code or test as the Account Bank may from time to time specify and the Parties sending such facsimile or email shall be responsible for any improper use of such code or test.

13.6.5 In consideration of the Account Bank acting and/or agreeing to act pursuant to the terms of this writing and/or any instructions as provided in this writing, any Party sending such instruction hereby agrees to indemnify the Account Bank and keep the Account Bank at all times indemnified from and against all actions, suits, proceedings, costs, claims, demands, charges, expenses, losses and liabilities howsoever arising in consequence of or in any way related to the Account Bank having acted or omitted to act in accordance with or pursuant to any instruction received by facsimile or email.

13.6.6 Upon receipt by the Account Bank, each instruction shall constitute and (irrespective of whether or not it is in fact initiated or transmitted by the sending Party or by any of its authorized officer) shall be deemed (if the Account Bank chose to act upon the same) to conclusively constitute the mandate of such sending Party, to the Account Bank to act or omit to act in accordance with the directions and instructions contained therein notwithstanding that such instruction may not have been authorized or may have been transmitted in error or fraudulently or may otherwise not have been authorized by or on behalf of such sending Party or any of its authorized officers or may have been altered, misunderstood or distorted in any manner in the course of communication.

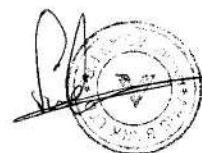
13.6.7 The Account Bank shall not be under any obligations at any time to maintain any special facility for the receipt of any instructions by way of facsimile or email or to ensure the continued operations or availability of any such equipment/ technology.

13.6.8 All indemnities in favour of the Account Bank in terms of this Agreement shall survive the termination of Agreement.

14. MISCELLANEOUS

14.1 Confidentiality

No Party shall disclose to others the existence or terms of this Agreement or any other agreements if any, or disclose to others, any confidential or proprietary information of any other Party, except with the prior written consent of the other Parties. The



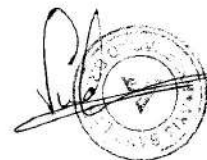
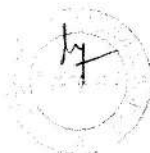
obligation of any Party to keep information confidential shall not apply to any disclosure requested or required to be made to the following:

- (i) to any government or regulatory authority; or
- (ii) to third parties pursuant to any Applicable Law, regulation or order of a court or regulatory authority of competent jurisdiction; or
- (iii) to shareholders of the Company; or
- (iv) to the head office, branches, and Affiliates (including Affiliates in the same group) of the Party, or
- (v) to the relevant advisors, employees, third party service providers and agents of the Party involved in supporting the Party with respect to the Buyback.

Further, notwithstanding the above, all Parties acknowledge that this Agreement could be available for inspection by the shareholders of the Company. The Parties agree to keep the above information confidential during the terms of this Agreement and one year after the expiry of this Agreement.

14.2 The Company and Manager agrees that it shall:

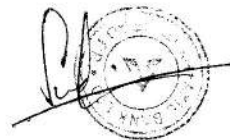
- 1.e keep secure all the Confidential Information and other materials provided by the Account Bank to the Company and Manager strictly confidential and shall not, without the prior written Consent of the Account Bank, divulge such Confidential Information to any other person or use such Confidential Information other than for the purposes of performance of its duties under this Agreement;
- 1.f ensure to isolate and clearly identify the Account Bank's Confidential Information and protect the confidentiality;
- 1.g take all steps as may be required to protect the integrity of the Confidential Information and to ensure against any unauthorised disclosure thereof and ensure that sufficient technical and organizational security measures are adopted for protection of the Confidential Information, including such measures to protect the Confidential Information from any loss, misuse, modification, unauthorized or accidental access or disclosure, alteration or destruction;
- 1.h where the Company and Manger is expressly permitted in writing by the Account Bank to retain any Confidential Information for the purpose of discharging its obligations hereunder, the Company and Manger shall ensure that such Confidential Information is isolated and clearly defined as the Account Bank's Confidential Information and the Company and Manger shall build strong safeguards to ensure there is no comingling of other information, documents, records and/or assets with the Account Bank's Confidential Information;
- 1.i promptly inform the Account Bank of any potential or accidental disclosure of the Confidential Information and take all steps, to retrieve and protect the said Confidential Information;
- 1.j ensure that there is no breach of security or leakage of Confidential Information. In the event of any breach of security and leakage of Confidential Information, the Company and Manger shall immediately notify the Account Bank;



- 1.k use the Confidential Information only for the purpose for which it was provided and not profit from the same in an unauthorised manner to the exclusion of the Account Bank; and
- 1.l provide its employees access to Confidential Information and specifically information related to the customers, only on 'need to know' basis i.e., limited to those areas where the information is required in order to perform its obligations under this Agreement. In any case, the Company and Manger shall be responsible for the maintenance of confidentiality by its employees and shall incorporate in the contracts executed by its employees engaged in the discharge of its obligations hereunder sufficient non-disclosure and confidentiality obligations with respect to the Confidential Information.
- 14.3 The obligations contained in this Clause 15 (*Confidentiality*) shall not apply to any part of the Confidential Information in the case where that part of the Confidential Information is required to be disclosed pursuant to any court order or binding order of a statutory authority. The Company and Manger when subject to such disclosure shall promptly notify the Account Bank of such requirement with a view to providing sufficient opportunity to the Account Bank to contest such disclosure or otherwise to agree the timing and content of such disclosure.
- 14.4 The obligations contained in this Clause 15 (*Confidentiality*) shall continue to apply after the termination or expiry of this Agreement.
- 14.5 The Company and Manger shall, on written demand of the Account Bank, immediately return Confidential Information together with any copies in its possession.
- 14.6 The Company and Manger acknowledges that in the event of any breach or threatened breach of this Clause 15 (*Confidentiality*) by the Company and Manger or its employees, monetary damages may not be an adequate remedy, and therefore, the Account Bank shall be entitled to injunctive relief to restrain the Company and Manger or its employees from any such breach, whether actual or threatened.
- 14.7 The Company and Manger expressly agrees that in the event of any breach of this Clause 15 (*Confidentiality*), the Account Bank shall be entitled to disclose the incident and details of the Company and Manger to the regulator(s).

14.8 Force Majeure

No Party shall be held liable for any failure to perform its obligations hereunder, or for any delay in the performance thereof, due to causes beyond its control, including, but not limited to, acts of God, public enemy, acts of government (for which such Party is not responsible), natural disaster, fire, floods, war, explosions or earthquakes, acts of terrorism, systems failure, power outages or communication failures. Provided that such Party shall as soon as reasonably practicable notify the other Parties thereafter, provide detailed information concerning such event and documents evidencing such event, explaining the reasons for its inability to execute, or for its delay in the execution of, all or part of its obligations under this Agreement. The Parties shall take all reasonable steps within their power to recommence performance of this Agreement on the ceasing of such event. Provided further that even in the event of such force majeure event, unless required by law or instructed otherwise by



the Manager, the Escrow Agent shall not release the Funds until the cessation of such force majeure event, and shall thereafter release the same only in accordance with this Agreement.

Notwithstanding anything to the contrary contained in this Agreement, the Account Bank may in its sole discretion continue with the services, or suspend or terminate the services and/or this Agreement with no additional cost or liability to the Account Bank upon occurrence of a Force Majeure Event. In the event of suspension or termination of the services and/or this Agreement by the Account Bank on account of a Force Majeure Event, the Account Bank shall be entitled to receive the fees accrued for the services provided in accordance with this Agreement till the date of such suspension or termination.

14.9 Assignment

No rights or liabilities under this Agreement shall be assigned by any of the Parties hereto without having obtained the prior written consent of the other Parties.

14.10 Amendment

This Agreement shall not be amended except by an instrument in writing signed by all of the Parties hereto.

14.11 Governing Law and Jurisdiction

This Agreement shall be governed by and construed in accordance with laws of India only. Subject to Clause 13.13, the courts in Delhi shall have jurisdiction in respect of matters relating to the Agreement (including enforcement of arbitral awards).

14.12 Further Assurances

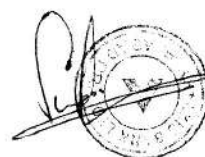
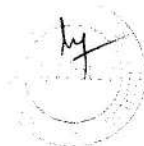
Subject to the terms and conditions of this Agreement, each Party shall use its respective reasonable best efforts to take, or cause to be taken, all actions and to do, or cause to be done, all things necessary or desirable under Applicable Law, and take all such other actions and to execute all such documents, certificates, agreements and other writings as such Party may reasonably be requested to take or execute by the other Party from time to time, to effectuate the provisions and purposes of this Agreement.

14.13 Counterparts

This Agreement may be executed in one or more counterparts each signed by one of the Parties and each such counterpart shall be deemed to be an original agreement. Any Party may enter into this Agreement by signing any such counterpart. This Agreement is deemed to be complete and executed upon the last of the signatures applied hereto.

14.14 Waiver

No failure by a Party to take any action with respect to a breach of this Agreement or a default by any other Party shall constitute a waiver of the former Party's right to enforce any provision of this Agreement or to take action with respect to such breach or default or any subsequent breach or default. Waiver by any Party of any breach or failure to comply with any provision of this Agreement by a Party shall not be construed as, or constitute, a continuing waiver of such provision, or a waiver of any other breach of or failure to comply with any other provision of this Agreement,



unless any such waiver has been consented to by the other Parties in writing. The exercise of any rights of enforcement or other remedies stated herein shall not preclude, or be deemed a waiver of, any other enforcement rights or remedies available to either Party, under law or otherwise.

14.15 Stamp Duty

The Escrow Agent shall not have any responsibility in respect of all stamp duties and other charges and taxes payable on any or all aspects of the transactions contemplated under this Agreement as well as any other agreements, documents executed and transactions pursuant hereto or thereto. The Company shall be responsible and liable for all stamp duties and other charges or taxes payable on any or all aspects of the transactions contemplated under this Agreement as well as any other agreements, documents executed and transactions pursuant hereto or thereto.

14.16 No third party rights

This Agreement is solely for the benefit of the Parties hereto and is not intended to provide any rights or obligations in favour of any third parties.

14.17 Severability

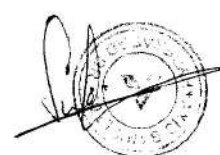
If any provisions of this Agreement are held to be unenforceable, illegal or void, the remaining provisions shall be unaffected and remain in full force and effect. The Parties or the arbitral tribunal having jurisdiction hereupon shall replace such provision by another provision so that, to the extent possible, the economic balance of this Agreement shall be preserved.

14.18 Entire Agreement

This Agreement constitutes the entire agreement between the Parties with respect to the subject matter hereof and supersedes any prior written or oral undertakings. No amendment or termination hereof shall be binding unless agreed to in writing by all the Parties hereto.

14.19 Arbitration

14.19.1 If any dispute, difference or claim arises between the Parties hereto in connection with this Agreement or the validity, interpretation, implementation or alleged breach of the terms of this Agreement or anything done or omitted to be done pursuant to this Agreement, the Parties shall attempt in the first instance to resolve the same through negotiation. If the dispute is not resolved through negotiation within 15 days after commencement of discussions then any Party may refer the dispute for resolution to an arbitration tribunal consisting of three arbitrators (one to be appointed by such Parties having the same interest as claimants (“**Claimants**”), the other to be appointed by the other Parties (the “**Respondents**”) and the third to be jointly appointed by the two arbitrators appointed by the Claimant and the Respondents) in accordance with the Rules of Arbitration of the Indian Council of Arbitration to be conducted in accordance with the fast track arbitration procedures as set forth in such rules. All proceedings in any such Arbitration shall be conducted under the Arbitration and Conciliation Act, 1996, as amended and shall be conducted in English. The Arbitration shall take place in Delhi, India and shall be governed by the laws of India. The Parties shall share the costs of such arbitration equally while each party shall bear its own costs of preparing and presenting its



case to arbitration panel unless otherwise awarded or fixed by the arbitral tribunal. The arbitrators may award to the disputing party that substantially prevails on the merits, its costs and expenses (including fees of its counsel). However, the Parties shall not be entitled to any interest *pendente lite* during the arbitration proceedings. The arbitral award shall state the reasons on which it is based. The award given by the majority of the arbitrators shall be final, conclusive and binding upon the parties.

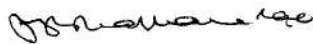
14.19.2 The disputing parties shall co-operate in good faith to expedite, to the maximum extent practicable, the conduct of any arbitral proceedings commenced pursuant to this Agreement.

14.19.3 Any reference of the dispute to arbitration under this Agreement shall not affect the performance of terms, other than the terms related to the matter under arbitration, by the Parties under this Agreement.

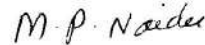
In witness whereof the Parties have caused these presents to be executed on December 20, 2022.

Company: SoftSol India Limited

Manager: akasam consulting private limited



Name: Bhaskara Rao Madala
Title: Whole-time Director
Place: Hyderabad



Name: M. P. Naidu
Title: General Manage
Place: Hyderabad



Escrow Agent: Axis Bank Limited



Sridevi Raghu
VP & Branch Head
SS No.1836

Name:

Witnessed by:

Name:

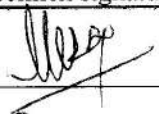
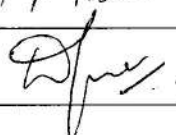
Title:

SCHEDULE A

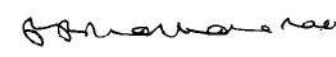
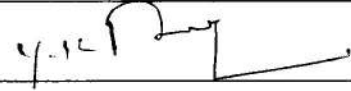
Authorised Representatives

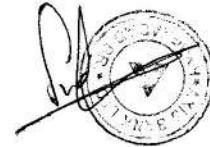
Manager:

(At-least One representative of the Manager to Sign)

akasam consulting private limited		
Name:	Designation	Specimen signature
Mr. M. R. S. Srinivas	Director	
Mr. M. P. Naidu	General Manager	M. P. Naidu
Ms. Durga Poornima A	Manager	

Company: (At-least One to Sign)

SoftSol India Limited		
Name:	Designation	Specimen signature
Mr. Bhaskara Rao Madala	Whole-time Director	
Mr. Y. Koteswara Rao	Chief Financial Officer	



Annexure 1

Intimation of Opening of Escrow Account

[On the letterhead of the Escrow Agent]

Date:

To
[Company]

and

[Manager]

Subject: Confirmation of Opening of Escrow Account

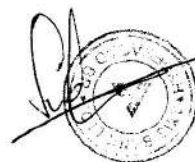
This is in relation to Clause 4.1 of the escrow agreement dated _____ executed between XX Limited, XX Limited and *[Insert name of Escrow Agent]* (the "Escrow Agreement"). Terms used but not defined in this letter shall have the same meaning attributed to them under the Escrow Agreement.

Pursuant to Clause 4.1 of the Escrow Agreement, we hereby confirm that we have opened the Escrow Account with Account No. _____ titled "*XX of Equity Shares-Escrow A/c*".

Yours faithfully,

For *[Insert name of Escrow Agent]*

Authorised Signatory



Annexure 2

Communication from the Company

Date:

From
[Company]

To
[Escrow Agent]

Re: Buy- Back Opening and Closing Dates

This has reference to the Escrow Agreement dated [] executed between [Company], [Manager] and [Escrow Agent] (“Escrow Agreement”). Terms used but not defined in this letter shall have the same meaning attributed to them under the Escrow Agreement.

Pursuant to the terms of the Escrow Agreement, we hereby inform you that we would be opening the Buyback on [-] (“Buyback Opening Date”) and close on [-] (“Buyback Closing Date”).

We would request the Escrow Agent to take note of the same.

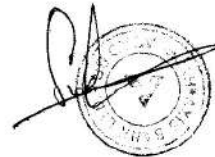
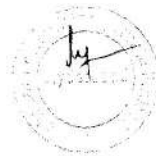
Yours faithfully,

For [Company]

Authorised Signatory

CC

[Manager]



Annexure 3

Communication from the Company

Date:

From
[Company]

To
[Manager]

To
[Escrow Agent]

Re: Transfer of Funds

This has reference to the Escrow Agreement dated [] executed between [Company], [Manager] and [Escrow Agent] (“Escrow Agreement”). Terms used but not defined in this letter shall have the same meaning attributed to them under the Escrow Agreement.

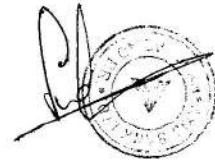
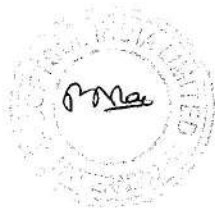
Pursuant to the terms of the Escrow Agreement, we hereby inform you that we have deposited on [date] in the Escrow Account (Account No []) maintained with the Escrow Agent an aggregate amount of Rs. [], being the Cash Escrow.

We would request the Escrow Agent to confirm the receipt of the aforementioned monies in the Escrow Account and issue the Bank Guarantee in the prescribed format.

Yours faithfully,

For [Company]

Authorised Signatory



Annexure 4

Acknowledgement from [Escrow Agent] referred to Clause 4.4 of the Agreement

Date:

From
[Escrow Agent]

To
[Manager]

Re: Confirmation on credit of Escrow Account.

This has reference to the Escrow Agreement dated [] executed between [Company], [Manager] and [Escrow Agent] (“Escrow Agreement”). Terms used but not defined in this letter shall have the same meaning attributed to them under the Escrow Agreement.

Pursuant to Clause 4.4 of the Escrow Agreement, we hereby acknowledge/confirm that:

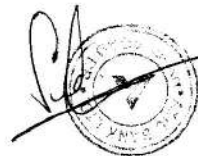
- We are in receipt of Rs. [] (Rupees [] Only) and these amounts have been deposited in the Escrow Account (Account No []) maintained with us in our bank branch at []. The title of the account is []; or
- We confirm that the Escrow Account shall be allowed to be operated in terms of the Escrow Agreement and the account opening documentation. We also confirm that we will release the Funds in the Escrow Account only upon receiving instructions as per the Escrow Agreement.

Yours faithfully,

For [Escrow Agent]

Authorised Signatory

Cc:[Company]



Annexure 5

[On the letterhead of the Manager]

[Date]
[Escrow Agent],

Dear Sirs

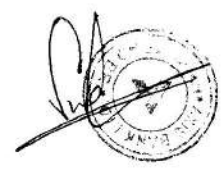
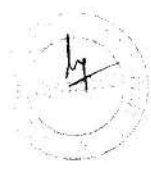
Subject: Request to transfer funds from “XX-Buy-Back of Equity Shares-Escrow A/c” to “XX Limited-Special Account Bank”

This is in relation to Clause 5.1 of the escrow agreement dated _____ executed between XX Limited, XX Limited, and [Escrow Agent] (the “Escrow Agreement”). Terms used but not defined in this letter shall have the same meaning attributed to them under the Escrow Agreement.

Pursuant to Clause 5.1 of the Escrow Agreement, we hereby irrevocably direct you to release the amount of Rs. _____ (Rupees _____ only) from the “XX-Buy-Back of Equity Shares-Escrow A/c” (Account No. _____) to the “XX Limited-Special Account Bank” (Account No. _____).

Yours faithfully
[Manager] _____
[Name]
[Designation]

Cc: Company



Annexure 6

Form of written instructions for electronic payment of taxes

Date:

From
[*Manager*]

To
[• *Escrow Agent*]

Dear Sirs

Subject: Request for electronic payment of tax

This has reference to the Escrow Agreement dated [] executed between [Company], [] *Escrow Agent* and [] *Manager* ("**Escrow Agreement**"). Terms used but not defined in this letter shall have the same meaning attributed to them under the Escrow Agreement.

With reference to clause 6.3 of the Escrow Agreement we authorize you to debit the Special Account for ` _____/- (Rupees _____ only) towards payment of tax using the Statutory Payments Service.

The payment is for the payment of TDS (Challan No. / ITNS [-]) and the details required to effect the payment are provided in the attached Annexure A provided by the Company.

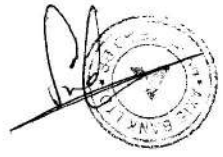
For [*Manager*]

Authorised Signatory

Cc:[Company]







Annexure 7

Communication from the Manager to the Escrow Agent of the Forfeited Amount

Date:

From
[*Manager*]

To
[*Escrow Agent*]

Re: Release of the Forfeited Amount from the Escrow Account to SEBI.

This has reference to the Escrow Agreement dated [] executed between [*Company*], [*Manager*] and [*Escrow Agent*] ("**Escrow Agreement**"). Terms used but not defined in this letter shall have the same meaning attributed to them under the Escrow Agreement.

SEBI vide letter [-] dated [-] have issued direction to forfeit Rs.[-] crores from the Escrow Account, enclosed herewith ("**SEBI Directions**"). Accordingly an aggregate amount of Rs. [-] is to be forfeited from the Cash Escrow maintained in the Escrow Account in favor of the [Investor Protection and Education Fund of SEBI / other account of SEBI]. Accordingly, in terms of Clause 6.5 of the Escrow Agreement, we instruct you to transfer [issue banker's cheques or demand drafts payable at par in Mumbai/ transfer]an amount of Rs. [-] crores from the Escrow Account in favor of ["Investor Protection and Education Fund of Securities and Exchange Board of India."]

Yours faithfully,

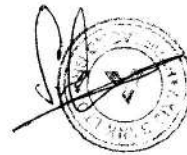
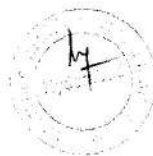
For [*Manager*]

Authorised Signatory

For [*Manager*]

Authorised Signatory

Cc: [*Company*]



Annexure 8

Communication from the Escrow Agent to the Manager confirming the transfer of the Forfeited Amount to SEBI

Date:

From
[Escrow Agent]

To
[Manager]

Re: Release of the Forfeited Amount from the Escrow Account to SEBI.

This has reference to the Escrow Agreement dated [] executed between [Company], [Manager] and [Escrow Agent] (“Escrow Agreement”). Terms used but not defined in this letter shall have the same meaning attributed to them under the Escrow Agreement.

Pursuant to the terms of the Escrow Agreement and the letter dated [-] issued by the Manager to the Escrow Agent instructing us to [issue banker’s cheques or demand drafts payable at par in Mumbai/ transfer] an amount of Rs. [-] crores from the Escrow Account in favor of [“Investor Protection and Education Fund of Securities and Exchange Board of India.”], we hereby confirm the transfer of the amount of Rs. [-] crores to the Investor Protection Fund/ other account of the SEBI.

Yours faithfully,


For **[Manager]**

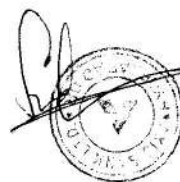
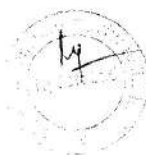
Authorised Signatory

For **[Manager]**

Authorised Signatory

Cc: **[Company]**





Annexure 9

**Form of Written Instruction from the Manager to the Escrow Agent in relation to
Withdrawal of the Buyback**

Date:

From
[Manager]

To
[Escrow Agent]

Dear Sirs

Re: Request to transfer funds from Escrow Account on Withdrawal of Offer

This has reference to the Escrow Agreement dated [] executed between [**Company**], [**Manager**] and [**Escrow Agent**] ("**Escrow Agreement**"). Terms used but not defined in this letter shall have the same meaning attributed to them under the Escrow Agreement.

Pursuant to Clause 6.6.1 of the Escrow Agreement, we hereby irrevocably direct you to release the Funds in the Escrow Account in the following manner:

- [-]
- [-]
- [-]

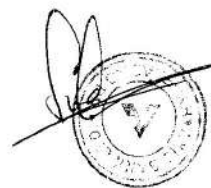
Yours faithfully

Authorised Representative

Name:

Designation:

Cc: [**Company**]



Annexure 10

**Indicative Form of Confirmation from the Company to the Manager in relation to
Withdrawal of the Buyback**

Date:

From
[*Company*]

To
[*Manager*]

Re: Escrow Agreement – Withdrawal of Offer with [Approval of SEBI]

This has reference to the Escrow Agreement dated [] executed between [*Company*], [*Manager*] and [*Escrow Agent*] (“**Escrow Agreement**”). Terms used but not defined in this letter shall have the same meaning attributed to them under the Escrow Agreement.

This Certificate is being provided to you in accordance with Clause 6.5.1 of the Escrow Agreement.

We confirm that that the Offer has been withdrawn in compliance [with the approval of the Securities and Exchange Board of India]. We have attached the _____ and _____ (*details of documentary evidence*) as evidence that all conditions precedent and relevant to such withdrawal have been complied with.

Based on the aforementioned, we understated that the Funds in the Escrow Account shall be treated in the following manner:

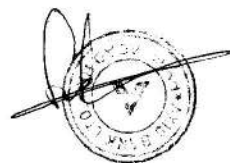
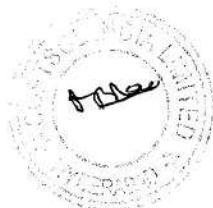
- [-]
- [-]
- [-]

We provide herewith the details our bank account to which funds are to be remitted:
[•]

Yours faithfully,

Authorised Representative
Name:
Designation:

Enclosed: Copies of documentary proof



Annexure 11
Form of written instruction referred to in Clause 6.5.2.1 of the Agreement

Date:

From

Manager

To

Company

To

Escrow Agent

Attention:

Dear Sirs

Re: Confirmation of Consideration and request to transfer funds to Special Account on Success of Buy - Back

This has reference to the Escrow Agreement dated executed between *Company*, *Manager* and *Escrow Agent* ("**Escrow Agreement**"). Terms used but not defined in this letter shall have the same meaning attributed to them under the Escrow Agreement.

This is to inform you that the Buyback has been closed on and the Consideration is ` (*Rupees only*).

Pursuant to Clause 6.5.2.1 of the Escrow Agreement, we hereby request the Escrow Agent, to open the Special Account and to transfer ` (*Rupees only*) from the Escrow Account to such Special Account.

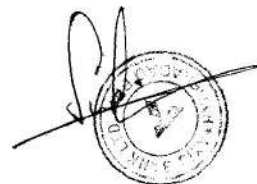
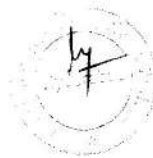
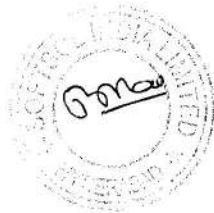
Pursuant to Clause 6.5.2.1 of the Escrow Agreement, we hereby request the Company to transfer ` (*Rupees only*) to Special Account.

Yours faithfully

Authorised Signatory

Name:

Designation:



Annexure 11-A

Form of written instruction referred to in Clause 6.5.2.2 of the Agreement

[On the letterhead of the Manager]

[Date]
[Escrow Agent]

Dear Sirs

Subject: Instruction to Transfer amounts from the Special Account to the Broker's Account

This is in relation to Clause 6.5.2.2 of the escrow agreement dated _____ executed between XX Limited, XX Private Limited, and [Escrow Agent] (the "Escrow Agreement"). Terms used but not defined in this letter shall have the same meaning attributed to them under the Escrow Agreement.

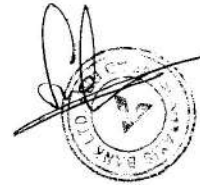
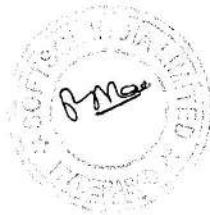
Pursuant to Clause 6.5.2.2 of the Escrow Agreement, we hereby irrevocably authorize you to debit an amount of Rs. _____ (Rupees _____ only) from the *XX Limited-Special Account Bank*" (Account No. _____) and transfer it to the Broker's account, the details whereof are as set out below:

Beneficiary Name	[•]
Bank Name	[•]
Account No.	[•]
IFSC	[•]
Address	[•]

Yours faithfully,

[Manager] _____
[Name]
[Designation]

Cc: Company



Annexure 12

Communication from the Company to the Manager on completion on obligations under Buyback

Date:

From
[Company]

To
[Manager]

Re: Completion of Obligation under Buy- Back

This has reference to the Escrow Agreement dated [] executed between [Company], [Manager] and [Escrow Agent] ("Escrow Agreement"). Terms used but not defined in this letter shall have the same meaning attributed to them under the Escrow Agreement.

Pursuant to the terms of the Escrow Agreement, we hereby inform you that the Company has completed all obligations under the Buy- Back offer. [Furthermore, we are attaching herewith the public announcement dated [-] made by the Company in this regard.]

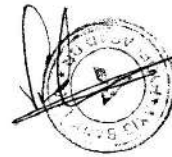
Accordingly, in terms of Clause [-] of the Escrow Agreement, we request you to accordingly instruct the Escrow Agent to transfer the Cash Escrow of Rs. [-] crores from the Escrow Account to the Company's bank account, the details of which are given below, and release the Bank Guarantee.
[-]

Yours faithfully,

For [Company]

Authorised Signatory

Cc: [Escrow Agent]



Annexure 13

Communication from the Manager to the Escrow Agent for release of Funds in Escrow Account to the Company on completion of obligations under Buy- Back

Date:

From
[*Manager*]

To
[*Escrow Agent*]

Re: Release of Funds in Escrow Account to the Company on the Company having completed obligations under Buyback

This has reference to the Escrow Agreement dated [] executed between [*Company*], [*Manager*] and [*Escrow Agent*] ("**Escrow Agreement**"). Terms used but not defined in this letter shall have the same meaning attributed to them under the Escrow Agreement.

Pursuant to the terms of the Escrow Agreement, we hereby inform you that the Company has completed obligations under the Buyback.

Accordingly, in terms of Clause 6.5.2.3 of the Escrow Agreement, we instruct you to transfer the Escrow amount of Rs. [-] crores from the Escrow Account to the Company's bank account, the details of which are given below:

[-]

Yours faithfully,

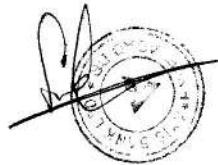
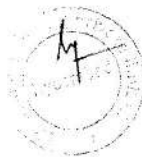
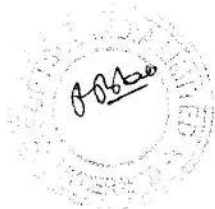
For [*Manager*]

Authorised Signatory

For [*Manager*]

Authorised Signatory

Cc: [*Company*]



Annexure 14

Form of written instruction referred to in Clause 6.5.3.1 of the Agreement

Date:

From
[*Manager*]

To
[*Escrow Agent*]

Dear Sirs

Re: Request to transfer funds from “[]” on Failure of Offer

This has reference to the Escrow Agreement dated [] executed between [*Company*], [*Manager*] and [*Escrow Agent*] (“**Escrow Agreement**”). Terms used but not defined in this letter shall have the same meaning attributed to them under the Escrow Agreement.

Pursuant to Clause 6.5.3.1 of the Escrow Agreement, we instruct you to release the following amount from the Escrow Account to the beneficiaries, as specified below:

[-]
Amount: [] [in words]
Name of the Bank: []
Branch Address: []
MICR Code: []
IFSC Code: []

[-]
Amount: [] [in words]
Name of the Bank: []
Branch Address: []
MICR Code: []
IFSC Code: []

[-]
Amount: [] [in words]
Name of the Bank: []
Branch Address: []
MICR Code: []

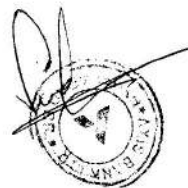
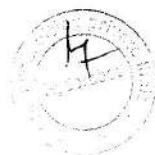
The Manager confirms [that the Funds in the Escrow Account stand forfeited for the non-fulfillment of obligations of the Company/ that the Company has received directions in this regard from SEBI as attached.]

Yours faithfully,

For [*Manager*]

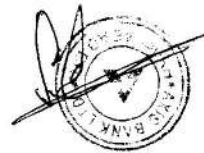
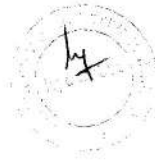
Authorised Signatory

For [*Manager*]



Authorised Signatory

Cc: [*Company*]



Annexure 15

Form of written instruction referred to in Clause 6.5.3.2 of the Agreement

Date:

From
[*Manager*]

To
[*Escrow Agent*]

Dear Sirs

Re: Request to transfer funds from “[]” on Failure of Offer

This has reference to the Escrow Agreement dated [] executed between [*Company*], [*Manager*] and [*Escrow Agent*] (“**Escrow Agreement**”). Terms used but not defined in this letter shall have the same meaning attributed to them under the Escrow Agreement.

In terms of Clause 6.5.3.2 of the Escrow Agreement, we instruct you to transfer an amount of Rs. [-] crores, being the balance of the Funds lying in the Escrow Account post forfeiture of the Escrow amount to the Company’s bank account, the details of which are given below:

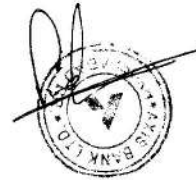
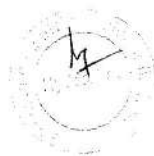
[-]

Yours faithfully,

For [*Manager*]

Authorised Signatory

Cc: [*Company*]



Annexure 16

Form of written instruction referred to in Clause 6.5.4 of the Agreement

Date:
From
 Manager

To
 Escrow Agent

Attention:

Dear Sirs

Subject: Request to transfer funds from Special Account

This has reference to the Escrow Agreement dated executed between [Company], Manager] and [Escrow Agent] ("Escrow Agreement"). Terms used but not defined in this letter shall have the same meaning attributed to them under the Escrow Agreement.

The Buyback closed on . Pursuant to Clause 6.5.4 of the Escrow Agreement, we hereby irrevocably (i) authorize you to debit the "*XX Limited-Special Account Bank*" (Account No.) for the value of banker's cheques / demand drafts / National Electronic Funds Transfers ("NEFT") / Real Time Gross Settlements ("RTGS") to be issued pursuant to this instruction in favour of [-]

Yours faithfully

Authorised Representative
Name:
Designation:

Cc: Company]



Sridevi Raghu
VP & Branch Head
SS No.1836